

Coco Pilates – Privacy Policy

Last updated: 19 August 2025

At Coco Pilates, we respect your privacy and are committed to protecting your personal information.

1. Information We Collect

- Personal details you provide when registering or booking classes (name, email, phone number, payment details).
- Health information you choose to share for class safety (injuries, pregnancy, conditions).
- Website usage data (cookies, analytics).

2. How We Use Your Information

- To process bookings, payments, and attendance.
- To communicate updates, newsletters, and promotions (only if you opt-in).
- To personalise your experience in line with your wellness goals.
- To improve our services, website, and customer experience.

3. Sharing of Information

- We do not sell or rent your personal data.
- We share data only with trusted third-party providers (e.g. Bookamat for bookings, EFT/payment gateways) as necessary to deliver our services.

4. Data Security

- We take reasonable measures to protect your personal information.
- However, no online system can be guaranteed fully secure, and you provide information at your own risk.

5. Cookies & Tracking

- Our website may use cookies and analytics to improve performance.
- You may disable cookies in your browser settings.

6. Your Rights

- You may request access to, correction of, or deletion of your personal data at any time.
- You may opt out of marketing emails at any time by clicking "unsubscribe."

7. Contact Us

For privacy questions or data requests, please contact:

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